

## **RET, 1 day (barcode) - 2019**

After activation, 1 day of unlimited travelling by RET bus, tram and metro.

### **For whom?**

For owners of a smartphone with the RET Barcode app who want 1 day's unlimited travel by RET. Easy travel product for tourists and day trippers.

### **Features:**

- Using the RET Barcode app, you can buy the travel right RET 1 day in the form of a mobile ticket with barcode and use it for travelling with RET.
- You can download the RET Barcode app in the Google Play Store or App store. Once you have downloaded the app and created an account, you can buy mobile tickets. You pay with iDEAL or credit card. The mobile ticket with barcode of the purchased travel right will appear in your app after payment.
- The mobile ticket is only valid on the day of purchase until the end of that day's timetable. After that, the validity expires without right of refund of the paid amount.
- You activate the travel right by pressing the activation button before starting your travel. You do this either before boarding your chosen form of transport (bus and tram) or before entering the area of a station or stop where you must be in possession of a valid ticket, as clearly indicated by the signs of the transport company. You must check whether activation of your travel right has been successful.
- When travelling by bus, show your valid mobile ticket to the bus driver when boarding the bus by pressing the middle of the ticket. The ticket will become green.  
When travelling by tram, show the green mobile ticket to the tram conductor on request.
- When travelling by metro, retrieve the barcode of the relevant ticket and scan it at the card reader of the gate or on a card reader on a pole. The barcode can be used at all wide gates in closed metro stations and with all card readers on poles in open metro stations.
- When using an Android smartphone, disable the NFC connection during checking in and out, otherwise the messages on the display of the card reader are not clearly legible.
- After activating the travel right, you can travel unlimited for 1 day in a RET-operated bus, tram and metro. Transfers are allowed. With RET 1 day, you can travel to 4.00 a.m. in the night following the day on which you activate the travel right.  
Note: RET 1 day does not give travel right for 24 hours. For example, you may not travel from 11.00 a.m. on day 1 to 11.00 a.m. on day 2.
- If the mobile ticket is no longer valid, it will no longer be shown.
- The travel right must be purchased before the start of your travel. If the travel right is purchased at a later moment or during the journey, it is considered invalid and you risk being charged a fine.
- You must always activate your travel right before starting your journey, otherwise your ticket will not be valid and you risk being charged a fine.
- The mobile ticket with barcode is only valid as a public transport ticket if it can be displayed on a smartphone in clearly legible fashion. This requires a screen of sufficient size and resolution/quality. You are personally responsible for ensuring that your smartphone is sufficiently charged and in good working order. A mobile ticket with barcode that cannot be displayed or is poorly displayed or in damaged, illegible or altered condition will be rejected and will not be considered a valid ticket for public transport.

### **Where can I use it and where is it valid?**

Valid in all RET buses, trams, and metros. Also valid in STOPenGO.

Not valid in the BOB-bus and not valid with other public transport companies.

### **Where can I buy it?**

Via the RET Barcode app, which can be downloaded from the Google Play Store or App store. You pay with iDEAL or credit card.

### **Which mobile devices?**

The RET Barcode app is only available on Android smartphones or on iPhones.

### **Rate:**

RET 1 day: € 8.00

Refunds or exchanging the travel right are not possible.

### **Privacy**

When purchasing a travel right using the RET Barcode app, your personal data will be obtained. This data is needed to fulfil the agreement concluded with you. The mobile ticket with barcode is purchased from RET. RET is responsible for processing your personal data in connection with this ticket. The transport company's Privacy Policy applies to the processing of your personal data and can be viewed in the RET Barcode app, on the website or which can be obtained from Customer Service.

### **Terms & conditions of transport**

The General Terms and Conditions of Urban and Regional Public Transport apply insofar as they do not deviate from the stipulations described above with respect to RET 1 day (barcode). Whenever these Terms and Conditions refer to OV chip card, this should be interpreted as a mobile ticket, apart from those stipulations which, given the specific nature of the OV chip card, can only apply to the OV chip card. These terms and conditions can be found at [www.ret.nl](http://www.ret.nl) or can be requested from the RET Customer Service by calling 0900 - 500 6010 (you will be charged your usual calling costs for the use of this information number)

RET, 27 February 2019